

CASTLE HILLS REPORTER



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Message From the Mayor Marcy Harper

NEIGHBORHOOD CRIME PREVENTION MEETING

Your home is your castle. Your home is your sanctuary. You feel safe and secure. That is until you experience a home burglary. You then feel vulnerable and violated.

Burglary is a non-confrontational property crime that occurs when we are not at home. Most occur during the daytime and the largest number of burglaries are in the months of July and August. Seventy percent of these crimes use force to enter your home. These burglaries involve a selection process which includes absence of the homeowner, easiest access, greatest amount of cover and best escape route.

Make your home more difficult to enter via a quality deadbolt, solid core or metal door entry. Sliding glass doors should be secure with pin or dowel in the track. The burglar is reluctant if there is visible alarm system signs and a big barking dog. Do not open your door to a stranger. Install wide angle peepholes. These are just a few precautions.

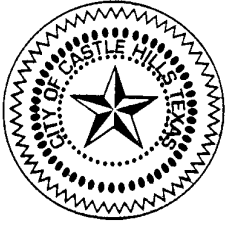
Most important, get to know your adjacent neighbors and look out for each other. Neighborhood participation is extremely important. Many residents have participated in a Neighborhood Watch Program, hosted by a neighbor, meeting each other and exchanging information such as email addresses and telephone numbers.

The City of Castle Hills is a safe community but not immune to crime. Please join us at the Neighborhood Crime Prevention Meeting at City Hall on Monday, October 11th from 6-8pm. Captain Wayne Davis and Sgt. Mark Pardaen, Castle Hills Police Department and Texas Ranger James Scoggins will provide valuable information and confessions from burglars. A burglary incident report will be discussed and several residents will give testimony of their burglary experience. Together we can further reduce home burglaries and assist our police in apprehending these criminals. See you then.

Also, don't forget National Night Out on Tuesday, October 5th from 6-8pm. Please contact me at 210-524-9200 or email: mharper3@satx.rr.com

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COUNCIL MEETING HIGHLIGHTS

JULY 8, 2010

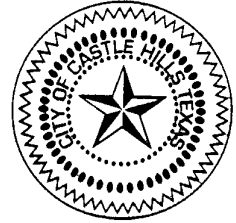
Consider:

- Appointing a new member to the Street Light Committee—Gail Richmond appointed.
- Appointing a new member to the Building Code Review Committee—Frank Paul and Juan Solis appointed.
- Appointing members to the Fiesta Committee—Rick and Marianne Huizar appointed and Councilman Davis appointed as council liaison.
- Mrs. Waldman's evaluation of the Administrative Department—report was provide by Mrs. Waldman; no action taken.
- Amendment to the FY2010 Crime Control & Prevention District Budget (for purchase of a Chevrolet Tahoe for the Police Department) - passed unanimously.
- Amending the FY2010 City Budget in the amount of \$1606 for payment of audit service—motion to deny passed unanimously.
- Entering into a professional services agreement with warrant officer for collection of municipal court warrants—motion to postpone until the September Council meeting passed unanimously.
- Discussion on City's permitting process—postponed until the August Council meeting.
- Discussion on reducing the speed limit to 25 mph on the City's residential streets—Councilman Davis asked that it be put on next month's agenda as an action item.
- Discussion of access restriction options on South Gardenview—after discussion, Mayor Harper indicated this matter would be put on agenda for action in August, or September at the latest.
- Extending the Commons area onto the Persimmon lot for development of a neighborhood playground and public garden—postponed until the November meeting.

AUGUST 10 2010

Consider:

- Restricting access to S. Gardenview—motion to place barrels a maximum of 60 days passed unanimously.
- Extending the Website Maintenance Agreement for one year—passed unanimously.
- Amending Chapter 25, Traffic and Parking, by consolidating existing speed regulations and adopting 25 miles per hour speed limits on undivided two-lane streets—died for lack of a motion.
- Extending the work of the City Manager Search Committee for 45 more days—Mayor Harper removed the item from the agenda with unanimous agreement among council members.
- Floodplain Ordinance—passed unanimously.
- Expending funds in the Child Safety Fund in the amount of \$50,846 and authorizing the transfer of \$5,520.25 from the Commons Fund to the FY2010 General Fund for the purchase of radios for the Fire Department—passed unanimously.
- Calling an election in November to authorize the issuance of General Obligation Bonds for street repairs—passed unanimously.
- Bond information pamphlet—no action.
- Installation of decorative residential street lights utilizing CEID and city funds at locations proposed by the Street Light Committee—motion to postpone passed unanimously.
- Proposed 2011 City Budget—passed unanimously.
- Placing a proposal to adopt a tax rate up to \$.501345 on the agenda of a future council meeting—passed unanimously.
- Scheduling Public Hearings for the FY2010 Tax Levy—public hearings scheduled on August 26th and August 31st passed unanimously.
- Public Hearing for the FY2011 City Budget—public hearing scheduled on August 31st passed unanimously.
- Draft proposal of the FY2011 City Budget placed on file with the City Secretary and available for taxpayer inspection until the next regular city council meeting on September 14, 2010.
- Appointment of a new member to the Building Code Review Committee—Douglas Steadman appointed.
- Discussion on the City's permitting and Code Compliance process-Interim City Manager reported on the city's permitting process step by step—not action was taken.



COUNCIL COMMENTS

MARCELLA HUFF, PLACE 1, MAYOR PRO TEM



This is the final report that will be written for the newsletter on the search for the city manager for Castle Hills. By the time you read this article, the names of the finalists will have been submitted to the full council for their consideration. I will summarize the efforts of the search committee.

The search committee originally consisted of Mayor Marcy Harper, Councilman Douglas Gregory, and me. The committee met for the first time to draft the contents of the ad and where it would be placed. This was an open meeting. The ad was placed on the TML website and on gov.org. The contents of the ad stressed the educational background required and the depth and breadth of experience needed for the position.

Shortly after this meeting the mayor requested that, due to time constraints, she not be included in the interview portion of the recruitment process. Therefore, the mayor did not participate in the initial interviews of any of the candidates.

Approximately 90-95 resumes were received. Individually, the three members of the search committee reviewed these resumes to determine which submissions most closely fit the specifications listed in our advertisement. We then met as a group to compare our results. Further deliberation and refinement of the process netted about 15 resumes that we thought represented candidates qualified for the initial interview. Additional discussion resulted in this amount being trimmed to 9 candidates.

Those candidates were contacted and interviews were scheduled. Mr. Gregory and I conducted those initial interviews. Before they began, one candidate withdrew himself from consideration resulting in 8 candidates for the initial interview. Each initial interview lasted a minimum of one and one-half hours with several lasting over two hours. Both interviewers prepared questions in advance so that comparisons among candidates could be made on a similar basis. Both interviewers took notes during the interview sessions.

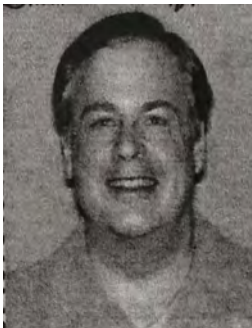
After all the initial interviews were completed I met with Mr. Gregory. We discussed the strengths and weaknesses of each candidate vis-à-vis the job requirements. This process took some time because we felt that it was extremely important to select finalists that most represented those qualifications that would serve the citizens of Castle Hills well, both now and into the future. Three finalists were selected.

Copies of the resumes of those three finalists were distributed to the four members of the city council so that they could prepare for the interview sessions that are to take place the week of October 18, 2010.

Speaking on behalf of Mr. Gregory and myself, it has been an honor and a pleasure to serve on the search committee for the city manager for Castle Hills. It has been a long, but rewarding process. The citizens of this city deserve the best candidates for selection by the full council. We believe that the three gentlemen presented as finalists are just that.

I look forward to seeing you at the next council meeting. As always, I can be reached at 349-6857.

DOUGLAS GREGORY, PLACE 2, CITY TREASURER

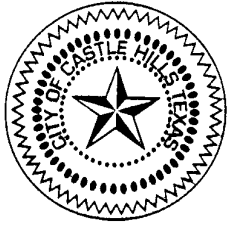


By the time this article is read, The Castle Hills budget will have been put to bed. As extremely difficult as it was to fashion together this budget, I was gratified that so many citizens took the time to attend the workshops and had useful suggestions. It is reasonable to expect that next year will be even harder. As a weakened economy continues to impact the options your Council can choose from to formulate a balanced budget, even more "Thinking outside the box" must come into play. Raising taxes even higher will not and cannot be the solution, but for now the 2011 Budget is done.

One alarming component of the Budget was the rising cost of insurance. In 2000, the cost for the City to totally cover every employee was \$105,000; in 2009 it was \$319,000. Unless different approaches are devised and the same rate increase continues, the City will be facing costs in the neighborhood of \$1,000,000 per year within the next decade. A small city such as we are, will find it exceptionally difficult to manage such expenses. A new approach must be found; the sooner the better.

Finally, it is always good to remember that Castle Hills continues to weather the echoes of The Great Recession fairly well. So many other cities find themselves in horrible financial shape that by comparison, we are by most standards, strong. As long as I remain your council representative, I will advocate policies that will keep our city fiscally responsible and a wonderful place to live.

Please feel free to call me on this or any other concern at 378-4481.



COUNCIL COMMENTS

STEVE MCGUIRE, PLACE 3



Fall is the time of year we all return from our summer activities to the business of work and school. Your Council is also busy with planning our budget. Finances continue to be the dominant issue facing your City. Simply stated the revenue we collect is insufficient to cover all our desires. While the solution seemingly is straightforward – either increase revenue or decrease services – how you actually accomplish this is a difficult task. Our revenue comes from four sources – property tax (~49%), sales tax (~15%), court revenue (~11%), and service charges, fees, and miscellaneous (~25%). While a long term goal is to increase sales tax revenues, this cannot happen overnight – and importantly must be done in a smart fashion such that we do not destroy the very character of our residential community. Furthermore gross taxable sales would need to significantly increase – by 25% - to equal the proposed property tax increase, certainly a difficult goal to achieve. Fees and miscellaneous charges have already been increased. That leaves property tax as the only truly viable option which is why for the second year in a row we are proposing an increase.

Your Council is also addressing the expense side of the equation. We have attempted to cut a number of areas that will have a limited negative impact on our City. Our biggest expense remains personnel costs, accounting for approximately 75% of our expenses. Only through decreasing the number of City employees can we reduce these costs – but reducing personnel will definitely decrease the services delivered to our citizens.

I need input from you on how you desire we balance this equation. Are there areas where you believe we can reduce services? Would you support fewer policemen on duty? Would you support decreased trash collection? Do you desire a decrease in our level of fire protection? Should various administrative services simply not be available during certain times? If there are no services you wish to reduce then do you support a property tax increase? Obviously there is no ideal solution but this is the new reality in which we live. Come to your Council meetings and give us your input.

If you have thoughts or suggestions, please give me a call at 524-9290.

BRUCE SMILEY-KALIFF, PLACE 4



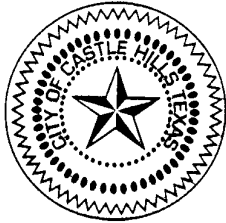
My continued commitment to YOU

Throughout our lives we have heard, “be good stewards of our money”, “be good stewards of our health”, “be good stewards of our environment” and many more just and good causes for good stewardship. When I was elected to the Castle Hills city council, I ran, and was elected and re-elected, on a platform in which I promised to be a good steward of the people of Castle Hills’ money, health, and environment. I also, while serving you, have tried to be a good steward of progress, vision, and kindness to all citizens and employees. I have tried to bring your ideas, as well as arguments, to the council table to maintain our hard fought community balance, while prodding forward with new plans that will positively affect our City’s future. Some of these plans have moved forward, while some have been delayed.

We have addressed traffic control on Northcrest, Fox Hall Lane and have begun finally on S. Gardenvue. We have yet to address Prinz, Towne Vue and the terrible cut through problems on Gladiola. We have begun to aggressively address merchant signage issues, code enforcement, and public safety issues while not being allowed to place proper and needed emphasis on revising our obsolete codes and ordinances. While accomplishing many things, council has repeatedly allowed itself to get bogged down with endless discussion on items, without bringing those items to a reasonable and timely conclusion.

In 1951 Mayor Leonard Yeckel warned that we must always keep our eyes open and look forward to allow our city to grow and prosper. In 1967, we were admonished to not dive into mean spiritedness

(continued on page 5)



COUNCIL COMMENTS

when making decisions regarding development of new housing in Castle Hills. In 1995 Mayor Martin stressed that the way that we treat our city employees will determine the long term success of our City, the way others view us, and the well being of our residents.

We have been a strong and healthy City for over 60 years, and I am, with your help, trying very hard to keep our city safe and strong. I believe that this will continued to be accomplished by making a commitment to you, that I will become an even greater steward of our most precious assets. "***Knowledge and Courage.***"

Knowledge: I pledge to you that I will interpret the needs and desires of our citizens and employees **openly**, with compassion, realistically regarding cost and success.

Courage: I pledge to you that I will continue to courageously strive, to move our city forward, and always try to keep us healthy, safe, strong, and happy.

I will always try to help you with any matter that I can be of assistance. Please call me at home: 342-5954 or email me at basmls@satx.rr.com

TOM DAVIS, PLACE 5



Short with Substance

At recent public meetings, some residents commented that the City Newsletter articles were too long and lacked substance. Therefore, I'll keep this brief with three factual items.

1. It is against City Code to rent out rooms or habitable accessory structures. When caught, those residents (and there are many) renting out rooms or guest houses will be cited and fined. City Code 31.401.2
2. It is against City Code to park a vehicle with more than two axles or designed for commercial use on the street, on the driveway in front of a home or in a carport open on one or more sides. Citations have been and will continue to be mailed to violators.

City Code 31.405.3a.

3. City Codes require a permit for commercial tree trimming, garage sales, and home or accessory building construction and repair. These permits must be posted and visible from the curb. Peddlers and solicitors must obtain and carry a permit from the City of Castle Hills to operate within our City. For your safety, if approached by a peddlers or solicitor ask to see their permit. They may not be legitimate. Our Code Compliance Officer will issue citations to violators.

Do not hesitate to call me with any questions or concerns at 342-2341.

May you all have happy and safe holidays!

Save Your City Money

When faced with the budgetary dilemma of whether or not to discontinue our City Newsletter, several comments were made in favor of discontinuance, as well as, supporting continued publication. To continue receiving the Newsletter and save money at the same time, you can access the Newsletter by going to the City website or by having the Newsletter sent directly to you via email. This will account for a sizable savings in postage for the City. Please email the Interim City Manager at rhoyl@cityofcastlehills.com providing your name and address requesting that your household be removed from the City Newsletter postal mailing list. Also include that you prefer to receive the Newsletter via email and please include the email address to which you would like the Newsletter sent. Or if you plan to read the Newsletter on the City website, please email your name and address so we can remove your household from the City Newsletter postal mailing list. Your cooperation in this issue will help relieve the stress on our City Budget and allow your tax dollars to be put to good use elsewhere.

STAFF COMMENTS



POLICE CHIEF
Donny Davis



POLICE CAPTAIN
Wayne Davis

CASTLE HILLS POLICE DEPARTMENT HOSTING



NATIONAL NIGHT OUT 2010

**Tuesday, October 5, 2010
6-8 PM - THE COMMONS
209 Lemonwood Drive**

**HOT DOGS W/FIXINGS
GET INVOLVED!**

**See you there!
MEET YOUR NEIGHBORS!**

**REFRESHMENTS
MEET NEW NEIGHBORS**

YOU ARE INVITED TO ATTEND THE CITY OF CASTLE HILLS CRIME PREVENTION MEETING



**Monday, October 11, 2010
6 pm—8 pm
Castle Hills City Council Chambers
209 Lemonwood Drive**

STAFF COMMENTS



PUBLIC WORKS, Rick Harada, Public Works Director

Hello Castle Hills,

I am thankful for the rain, but with this rain I observed many low tree limbs hanging over into the streets and into the service alleys. I mention this again in this issue of the Castle Hills Reporter as I did in the July issue. This is a great concern because along with the rain we had high winds which caused an abundance of broken limbs and uprooted trees throughout the city. Many residents were lucky not to have even a small branch broken off, because of their want of beautiful healthy trees. Keep trees trimmed, free of moss, and keep them healthy. The ordinance states that you must maintain a 12 ft clearance from ground level. This clearance helps prevent damage or injury not only during dry weather, but once it rains, the leaves and branches get heavy and begin to sag and can drop two to three feet. This now becomes a dangerous situation for motorists and pedestrians alike. Please check your trees for the following dangerous conditions: *low hanging tree limbs, leaning trees, dead branches on trees and dead trees*. Eliminating these conditions may bring you relief when we have the next heavy rain or storm.

Next, be aware of low water crossings in different parts of the city. Standing water in the street should not occur if there is proper drainage flow. If any part of your yard or landscaping contains a swale, culvert, gully way, drainage way, etc. check to make sure that it is clear of any debris. Anyone that has these drainage conditions on their property should not fill them with dirt to make level with your yard. It is placed there so water can flow properly. Those of you that have cement culverts adjacent to or crossing your property should be aware that these areas are to be maintained by the property owner, not the city. If you contract with a yardman to maintain your yard, make sure that grass clippings, leaves, or debris is not being placed in culverts, a drainage ditch or left in the street.

Thank you for your immediate attention to these concerns. If you have any questions, please call me at 210-342-2341 ext. 206

CITY of CASTLE HILLS

"FOR PET'S SAKE" GARAGE SALE



Wanting immediate donations of gently used or new items to be donated to the City's "For Pet's Sake" Fall Garage Sale.

Suggested items are household furniture, small appliances and electronics, art work, knick-knacks, dishes and glassware, linens, toys, costume jewelry, books, tools, garden equipment and supplies, and other sellable articles.

Volunteers are needed to assist in inventorying, pricing, and picking up items. Also needed are those who can assist the day of sale - for a few hours or for the day.

Call Marcy Harper at 524-9200 (Email: mharper3@satx.rr.com) or Pamala Farris at 344-0980 (Email: pamalafarris@att.net) for more information, to donate items or to volunteer your help with the sale.

All profits go to the Castle Hills Animal Shelter to care for lost, abandoned, or stray pets and to assist with animal or pet placement.

Actual Sale Date To Be Announced!



REDUCE STORM WATER POLLUTION

Residential Landscaping

Permeable Pavement

- Traditional concrete and asphalt don't allow water to soak into the ground. Instead these surfaces rely on storm drains to divert unwanted water.

Rain Barrels

- You can collect rainwater from rooftops in mosquito-proof containers. The water can be used later on lawn or garden areas.

Rain gardens and Grassy Swales

- Specially designed areas planted with native plants can provide natural places for rainwater to collect and soak into the ground. Rain from rooftop areas or paved areas can be diverted into these areas rather than into storm drains.

Vegetated Filter Strips

- Filter strips are areas of native grass or plants created along roadways or streams. They trap the pollutants storm water picks up as it flows across driveways and streets.

For more information on reducing storm water pollution in Castle Hills

Please contact:

City Manager
City of Castle Hills
210-342-2341

This tip is based on information from the U.S. Environmental Protection Agency and was adapted by

Givler Engineering, Inc.
2161 NW Military Dr.,
Suite 114
San Antonio, Texas 78213



PET CORNER



Registration Required

Leash Law

Please be reminded that a dog must be under proper restraint at all times if not on the owner's premises. Although cats shall be exempt from the leash requirement while on the premises of the owner, any cat straying on the property of anyone except its owner shall be deemed a nuisance animal and will be subject to impoundment.

Pooper Scooper Law

Be a responsible pet owner. When walking your dog, carry the appropriate materials to pick up and remove waste immediately.

Are your pets current on their vaccinations? All domestic pets in Castle Hills must be registered with the City. Registration is only \$10. Please bring proof of current rabies vaccination for each pet.

Firefighter Todd Lux Adopts Scout from City's Shelter!



Castle Hills City employees have adopted approximately six animals from our shelter. Thank You!

Public Works Director/Animal Control Officer Rick Harada, picked up a 14 pound, 2-month old white female Spitz-mix puppy from our City's street in early June and placed her in the City's Animal Shelter. As with all lost and found domestic animals, a picture of the puppy was posted on the City's website and on our sponsor, Pet Finders, website. Her picture was also posted on the bulletin board outside the Animal Shelter. All dogs impounded in our shelter are walked daily (including weekends). They are handled with care to get them comfortable when interacting with people. The dogs are walked through the Commons area or behind the Public Works building.

Castle Hills Firefighter Todd Lux took notice of this puppy one day while she was being walked and expressed an interest in adopting her if she was not claimed by an owner. Well, she wasn't and he went through the adoption process and eventually took her home in late June to give to his daughter. His daughter and family immediately fell in love with her and named her **Scout**.

Scout is a very, very lucky dog living with a family that cares for her.

If you are considering adopting a pet, please contact Rick Harada at 342-2341 to ask about our sheltered animals.

YOUR COMMUNITY

CASTLE HILLS ENTRANCES GET FACELIFTS

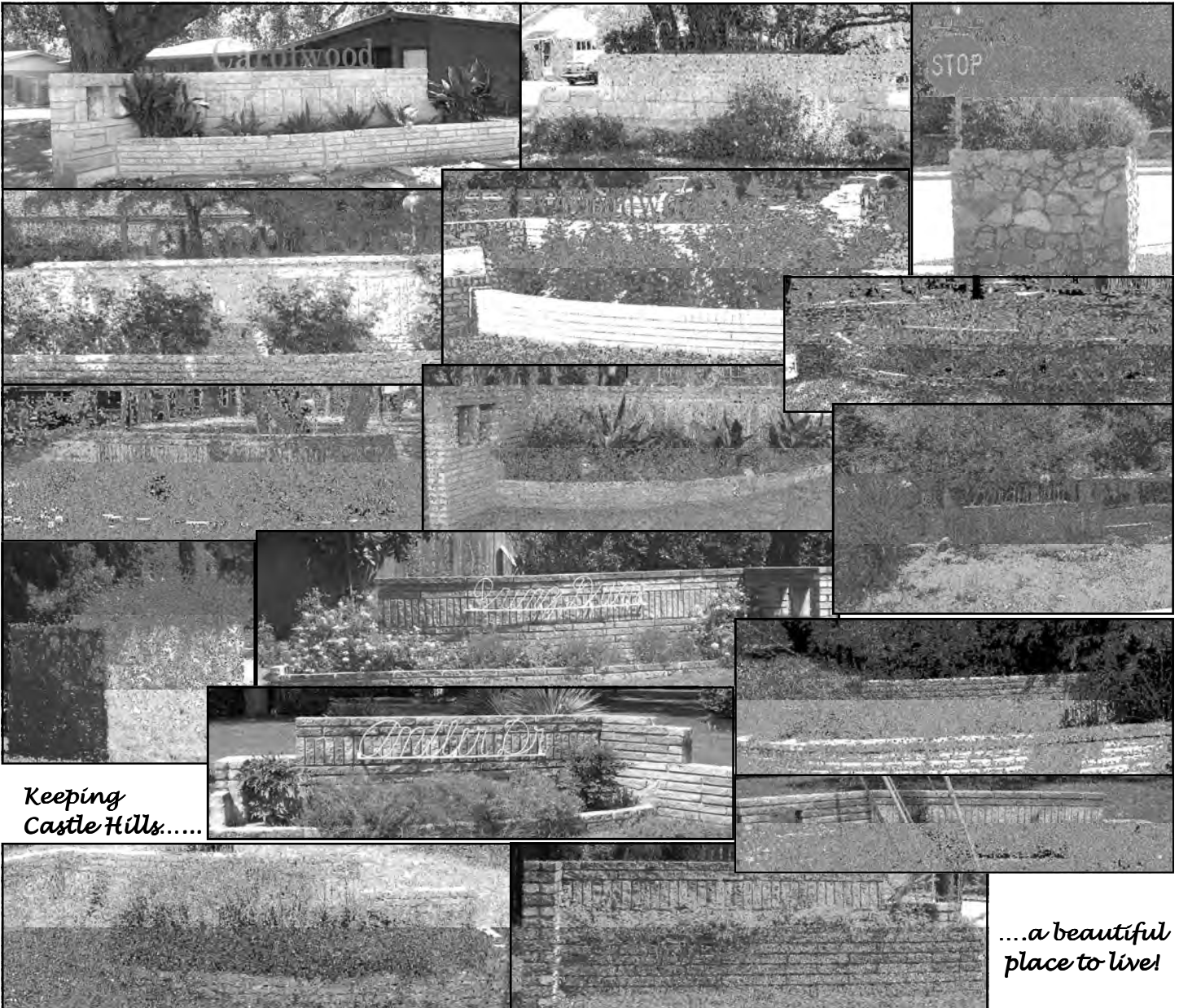
Thanks to the efforts of local homeowners, the City of Castle Hills once again has welcoming entrances.

Restoration work to city planters along NW Military Highway and Blanco Road is now complete and the planters are blooming with color following this Spring's rains.

The masonry restoration was paid for through community efforts, as were the new plantings. It took two years to raise the funds through garage sales of donated items. The especially large donation from Bob and Carol Allen, as well as all the work at the garage sales from Vincent Solis, Gordon Haegelin, Vera Howard, Beverly Rollins, Dorothy Sims and my family made this possible.

A special "THANK YOU" goes to Carlton Catalani for the metal street name signs he donated for the Carolwood and Lemonwood entrance planters (pictures below).

Photos & story submitted by Pam Grunwald



*Keeping
Castle Hills.....*

*....a beautiful
place to live!*

YOUR COMMUNITY

TOWN HALL MEETINGS SCHEDULED FOR BOND ELECTION

The City of Castle Hills has called a **Bond Election on November 2, 2010**, for a total of \$12,500,000 for street and drainage improvements. Based on a comprehensive process to analyze the current conditions of all the streets in the City, the City Council has formulated a package for voter consideration that attempts to create an abundance of projects throughout the City with various levels of street rehabilitation and reconstruction.

Please plan to attend the upcoming Town Hall Meetings for more information.

TOWN HALL MEETINGS 209 Lemonwood Drive Castle Hills City Hall

**Thursday, October 7, 2010
6:30 P.M.**

**Tuesday, October 26, 2010
6:30 P.M.**

VOTING INFORMATION CASTLE HILLS, TEXAS ELECTION DAY

POLLING PLACES ELECTION DAY

November 2, 2010
7:00 A.M. TO 7:00 P.M.

Precinct Numbers
3028, 3041, 3067 and 3171
Castle Hills City Hall
209 Lemonwood Drive
Castle Hills, Texas 78213

EARLY VOTING

October 18, 2010 to October 29, 2010
(weekdays)
8:00 A.M. to 5:00 P.M.

Precinct Numbers
3038, 3041, 3067 and 3171
Castle Hills City Hall
209 Lemonwood Drive
Castle Hills, Texas 78213

North Corridor Association of Cities

The bi-monthly meeting of suburban mayors was held July 28th at Paesanos 1604. In attendance were Hollywood Park Mayor Bob Sartor, Shavano Park Mayor David Marne and City Manager Manuel Longoria Jr., Olmos Park Mayor Susan O. Gragg and City Manager Amy Buckert, Castle Hills Mayor Marcy Harper and Interim City Manager Rita Hoyl; guests included Steve Ackley and Evangelina O'Sullivan. CPS Energy provided a presentation on renewable energy.



COMMUNITY SPOTLIGHT!

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Fiesta Castle Hills Saturday October 9, 2010 **Fall Festival Fundraiser** For Castle Hills 2011 Fiesta Parade



11:00 am to 5:00pm
At The Commons
Next to City Hall on Lemonwood Dr.
Food-Fun-Arts & Crafts, Kids Area
- Holiday Shopping -
Contact Rick Huizar at 344-9507 or richardhuizar@sbcglobal.net

1st Annual FIESTA CASTLE FUN RUN / WALK July 24, 2010!





The City of Castle Hills is in the process of implementing a stormwater management plan which will help to improve the quality of stormwater by reducing pollution levels in it. This will bring the city into compliance with the Clean Water Act of 1972 (as it has been amended) and the Texas Pollutant Discharge Elimination System (TPDES) General Permit Number TXR040000. Your input is important.

Please take a moment to identify the types of runoff pollution that you have seen in Castle Hills:

Have you seen:

- | | | |
|---|-----------------------------|------------------------------|
| Sewage spills or leaks? | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Animal manure? | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Chemicals or oils that are exposed to rainfall? | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Trash heaps? | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Eroding soil such as clay or mud? | <input type="checkbox"/> No | <input type="checkbox"/> Yes |

If you have answered "Yes" to any of the questions, please provide the location(s) below.

Location: _____

Location: _____

Additional Comments: _____

Return to City of Castle Hills, Attn: Admin Office, 209 Lemonwood Drive, Castle Hills, TX 78213

Health & Safety

Consumer Egg Advisory

Prior to the 1980's, public health officials did not consider shelled eggs as a major public health concern. The 1976 Food and Drug Administration's (FDA) Retail Food Service Sanitation Manual excluded "clean, intact shelled eggs" from the definition of a potentially hazardous food, "capable of supporting the rapid and progressive growth of microorganisms of public health concern." It was a common practice for grocery stores to display cartons of eggs at room temperature until purchased by the customer.

In the mid-1980s, a number of illness outbreaks reported in the NE states were caused by a new variety of Salmonella called enteritidis. Unlike other egg related outbreaks of the past, caused by contamination on the outside of the shell, Salmonella enteritidis (SE) was found inside the egg.

By 1990, it was recognized that clean, intact shelled eggs had to be handled as a potentially hazardous food. Grocery stores and restaurants were required to refrigerate eggs. The FDA also provided guidance to the egg industry for controlling the transmission of SE from hatchery flocks to laying flocks to be implemented on a voluntary basis. Voluntary compliance by the commercial egg industry appeared to be working until this summer.

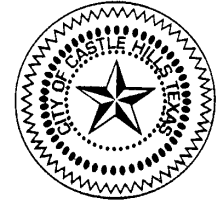
The FDA has advised consumers to use the following precautions: "Cook eggs until both the white and the yolk are firm and eat promptly after cooking. Keep eggs refrigerated at 45 F or below at all times. Discard cracked or dirty eggs. Do not keep eggs warm or at room temperature for more than 2 hours."

It should be noted that Texas farm produced eggs are not included in the current recall. Read more about eggs and Salmonella at: <http://healthmad.com/conditions-and-diseases/eggs-and-salmonella/>

Additional information on the egg recall may be obtained at: <http://www.accessdata.fda.gov/scripts/shelleggsrecall/>.

Submitted by: Homer Emery, R.S.

EMPLOYEE HIGHLIGHTS



Anniversaries

20 Years

Martha Zavala
Police Department Administrator

1 Year

Nathaniel Coy
Police Officer

Matthew Edwards
Firefighter

New Employee

James Phillips—Firefighter

Castle Hills Dispatch Transitions to Digital

Story Submitted by Aimee Hassan, Chief Dispatcher

Those of you that have previously seen the dispatch office might have noticed we have been going through some changes and all for the good! In the past few months we have been working diligently to get the Communications Center updated and remodeled. All of this has occurred during working hours without any interruption to services, as we operate 24/7.

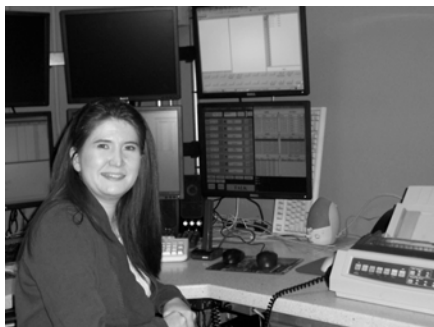
We were able to combine all the systems and equipment we use daily into a small area to have two fully functional dispatch stations that are more ergonomic and give us the ability to assist the police, fire, and the public more efficiently.

Our radio system was quickly becoming out of date due to FCC regulations. And because of our proximity to a larger city, we are also required to update to digital by 2013. The digital radios that we now operate have increased our ability to receive and provide a clearer quality of voice transmission. Communication with San Antonio Police Department is now less complicated, when those times arise.

We will eventually have the digital camera system operating on what we call the tree. This will allow a clearer view of the prisoners in the cell and also view the perimeter of the building.

As you can tell we still have a few things to wrap up but it is wonderful to have a more functional environment. It has been a combined effort, and the patience of all the dispatchers during the remodel has been noted and appreciated. Transition however, is still a work in progress.

The remodel provides more functional desk spaces and a kitchenette has been added to the area also. 911 will be updating their system as well within the next year.



Christina Randolph, Dispatcher

**CASTLE HILLS
FULL TIME DISPATCHERS**

The first voice you hear when
calling Castle Hills

Brittany Campos
Aimee Hassan
Travis Lowe
Glenda Olivier
Christina Randolph
Marciel Rivera



Aimee Hassan
Chief Dispatcher



HOLIDAY GARBAGE COLLECTION SCHEDULE

NOVEMBER 2010	NOV 8 MONDAY	NOV 9 TUESDAY	NOV 10 WEDNESDAY	NOV 11 THURSDAY	NOV 12 FRIDAY
NORTH OF LOOP 410		Garbage Collection		VETERANS DAY HOLIDAY	Garbage Collection
SOUTH OF LOOP 410	Garbage Collection		Garbage Collection	VETERANS DAY HOLIDAY	
RECYCLE			South of Loop	VETERANS DAY HOLIDAY	North of Loop
BRUSH	NO BRUSH COLLECTION THIS WEEK				

NOVEMBER 2010	NOV 22 MONDAY	NOV 23 TUESDAY	NOV 24 WEDNESDAY	NOV 25 THURSDAY	NOV 26 FRIDAY
NORTH OF LOOP 410		Garbage Collection		THANKSGIVING DAY HOLIDAY	THANKSGIVING HOLIDAY
SOUTH OF LOOP 410	Garbage Collection			THANKSGIVING DAY HOLIDAY	THANKSGIVING HOLIDAY
RECYCLE			North & South of Loop	THANKSGIVING DAY HOLIDAY	THANKSGIVING HOLIDAY
BRUSH	NO BRUSH COLLECTION THIS WEEK				

DECEMBER 2010	DEC 20 & 27 MONDAY	DEC 21 & 28 TUESDAY	DEC 22 & 29 WEDNESDAY	DEC 23 & 30 THURSDAY	DEC 24 & 31 FRIDAY
NORTH OF LOOP 410		Garbage Collection		Garbage Collection	CHRISTMAS & NEW YEAR'S OBSERVED
SOUTH OF LOOP 410	Garbage Collection		Garbage Collection		CHRISTMAS & NEW YEAR'S OBSERVED
RECYCLE			South of Loop	North of Loop	CHRISTMAS & NEW YEAR'S OBSERVED
BRUSH	NO BRUSH COLLECTION THIS WEEK				

SHOP CASTLE HILLS

New Businesses



- ACCESS DENTAL OF WEST AVE-6018 WEST AVE., #2 (Dental Office)**
- ALLSTATE INSUREANCE & FINANCIAL-2211 NW MILITARY HWY., #122B (Insurance & Financial Services)**
- CORE RESEARCH-1931 NW MILITARY HWY.,#250 (Consumer Research)**
- FAITH REALTY-812 LOCKHILL SELMA (Real Estate Office)**
- FRUTERIA THE OASIS-7103 BLANCO RD., #A (Fruit Cups/Aguas Frescas)**
- GOLDEN CASH EXCHANGE-6000 WEST AVE. (Precious Metal Buyers)**
- HENNEKE INVESTMENTS, LLC-141 DANUBE (Mortgage-Private Lending)**
- i-PLEXUS SOLUTIONS, INC-1931 NW MILITARY HWY., #225 (Medical Claims Clearinghouse; Service Center)**
- LEVISITE ENTERPRISES-1931 NW MILITARY HWY., #236 (Software Development, Programming Solution Design)**
- LIGAR TECHNOLOGIES-2211 NW MILITARY HWY., #114 (Model Railroading Hobby Shop)**
- MAKE-A-WISH FOUNDATION OF CENTRAL & SOUTH TEXAS-1931 NW MILITARY HWY., #210 (Charity)**
- NETWORTH REALTY OF SAN ANTONIO-6965 BLANCO RD (Real Estate Services)**
- NEW DAWN FINANCIAL INC. -6907 BLANCO RD. (Pay Day Loan)**
- OUTREACH PEDIATRIC THERAPY-6601 BLANCO RD., #120 (Pediatric Services)**
- PRETAMOS DEL REY-5505 BLANCO RD. (Pay Day Loan)**
- S.L. SPANGLER FINANCIAL SERVICE, INC.- -1931 NW MILITARY HWY., #233 (Financial Services)**
- SIA CONSTRUCTION INC.-1951 NW LOOP 410 #E6 (General Construction/Federal Contracts)**
- TEMPLE CHAI-1931 NW MILITARY HWY., #231 (Administrative Office of Temple Chai)**
- TREJO PRODUCE-1001 JACKSON KELLER #1 (Fruit Cups/Aguas Frescas)**
- YS ORTHOPEDICS, PLLC. -1650 LOCKHILL SELMA (Medical Office)**

New Businesses "Coming Soon" To Castle Hills

- ARBOR GROVE APARTMENTS—1403 JACKSON KELLER (Apartment Building) (under new ownership)**
- BOLIVAR GROUP-1100 NW LOOP 410, #375 (Construction)**
- SENRITAS-5525 BLANCO RD., #120 (Gifts, Novelties, and Souvenirs)**
- SOFT SENSUOUS MOVES-6441 BLANCO RD. (Dance & Exercise Studio)**

